

**Role:** Project Technician  
**Start Date:** ASAP  
**Salary:** £27k - £34k

## Who are Start Tech

Start Tech is a leading provider of managed IT, telecom and connectivity services for small and medium-sized businesses across the UK. Established in 2000, we have been growing rapidly, with >30% year on year growth for several years and have plans to sustain that rate of growth for the foreseeable future. We work with a diverse range of clients, from various sectors, and deliver excellent customer service and innovative solutions that help our clients achieve their goals.

## The Role

We are looking for a Project Technician to join our team and work on various projects for our clients. You will be responsible for planning, implementing, and supporting solutions for our clients, ensuring that they meet their requirements and expectations. You will also be involved in troubleshooting, resolving, and documenting any issues that arise during or after the project delivery. You will work closely with our Project Managers, Technicians, and Account Managers, as well as with our clients and vendors.

## Key Responsibilities

- Proficiency in delivering IT projects
- Skilled in administering and supporting recent Microsoft technologies
- Expertise in establishing and maintaining business networks using Microsoft technologies
- Capability in configuring and providing support for Mobile Devices
- Strong communication abilities and a commitment to outstanding customer service
- Possession of a valid, current UK driving license

## The Ideal Candidate

- Has at least 2 years of experience working as a Project Technician, IT Engineer, or similar role, preferably at a managed service provider.
- Has a strong knowledge of Microsoft 365
- Has experience with Microsoft 365 migrations, including hybrid, cutover, and staged scenarios.
- Has a good understanding of networking, security, and backup solutions.
- Has excellent communication, interpersonal, and customer service skills.
- Has a proactive, problem-solving, and results-oriented attitude.
- Has a valid driving license and is willing to travel to client sites as required.
- Ideally has relevant certifications, such as Microsoft 365 or CompTIA

## Benefits

- Profit share scheme
- Private health care
- Access to Employee Assistance & Employee Support Programme
- 22 days of annual leave + Bank Holidays + Your birthday off
- Regular company events
- 2 volunteer days per year

